

2004-59.C

220/37

SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT **SOUTH CAROLINA OPERATIONS**

Quarter: July 1, 2009 - September 30, 2009Year: 2009Nexus Communications, Inc.

(Company Name)

Steven Fenker, President

(Signature & Title)

3629 Cleveland Avenue, Suite C

(Street/P.O. Box #)

Columbus, OH 43224

(City, State, Zip Code)

	<u>July 2009</u>	<u>August 2009</u>	<u>September 2009</u>
Number of Customer Access Lines	<u>865</u>	<u>811</u>	<u>605</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: _____

REC
 10/1/09
 MAIL ROOM